



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

Midwestern Telecommunications, Incorporated
M.T.I.
for quarter ending September 30, 2006

| Performance Data | July | August | September | Quarterly Average |
|--|--------|--------|-----------|-------------------|
| A. Operator Answering Time - Toll and Assistance [730.510(a)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| B. Operator Answer Time - Information [730.510(a)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| C. Repair Office Answer Time [730.510(b)(1)] | 0.00 | 0.00 | 0.00 | 0.00 |
| D. Business or Customer Service Answer Time [730.510(b)(1)] | 0.12 | 0.11 | 0.12 | 0.12 |
| E. Percent of Service Installations [730.540(a)] | 97.00% | 97.00% | 98.00% | 97.00% |
| F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)] | 99.00% | 98.00% | 99.00% | 99.00% |
| G. Trouble Reports per 100 Access Lines [730.545(a)] | 6.00 | 5.00 | 4.00 | 5.00 |
| H. Percent Repeat Trouble Reports [730.545(c)] | 4.00% | 4.00% | 3.00% | 4.00% |
| I. Percent of Installation Trouble Reports [730.545(f)] | 15.00% | 14.00% | 12.00% | 13.00% |
| J. Missed Repair Appointments [730.545(h)] | 3 | 3 | 2 | 3 |
| K. Missed Installation Appointments [730.540(d)] | 2 | 2 | 1 | 2 |

Comments



**State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing**

**Midwestern Telecommunications, Incorporated
M.T.I.
for quarter ending September 30, 2006**